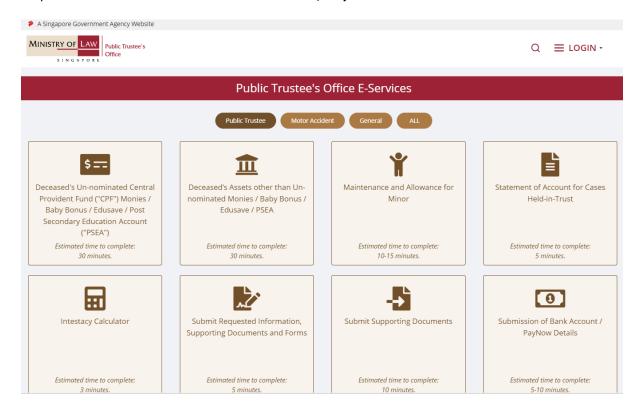
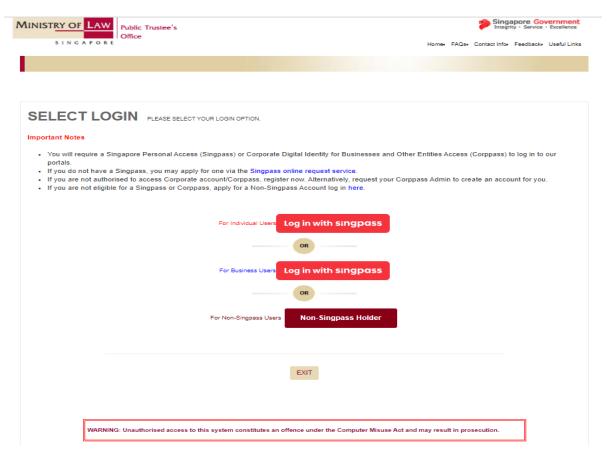
Step 1: Click on the Submission of Bank Account / PayNow Details.

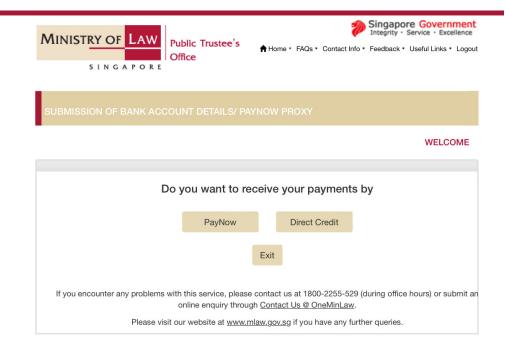


Step 2: Proceed to log in with your selected log-in option.



Step 3: Once logged in, please select your preferred payment mode - "PayNow" (account has to be registered with your NRIC) or "Direct Credit" (fund transfer to your designated bank account. You are required to submit a copy of the bank passbook/statement, reflecting the bank name, account holder's name and account number).

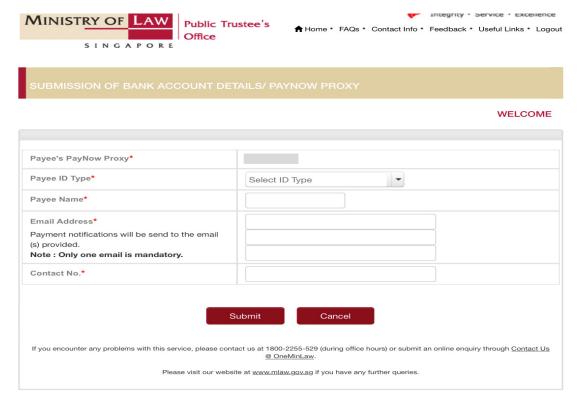
If you have logged in using non-SingPass account, you will not see the below screen. Proceed to Step 3b (i).



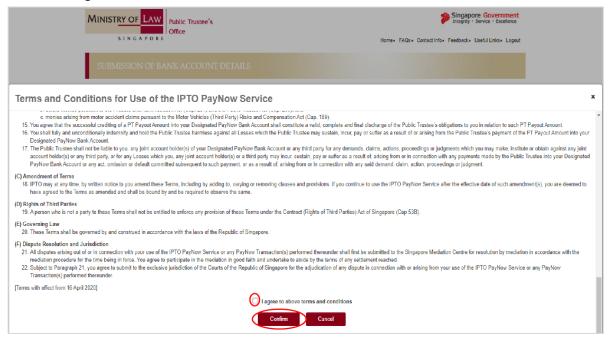
PayNow

Step 3a (i): If you have selected PayNow as the preferred payment mode, you will see the following screen reflecting your NRIC number as the 'PayNow Proxy' and your name as 'Payee Name'. Please enter your email address and click "Submit".

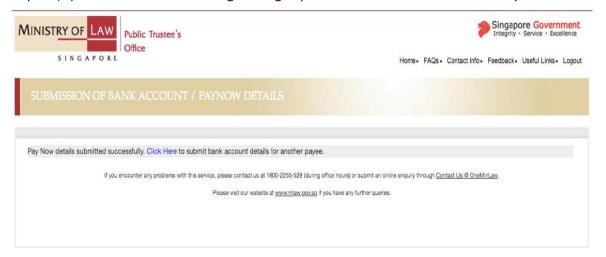
Please note that you will not be able to submit the PayNow proxy on behalf of another beneficiary.



Step 3a (ii): Please read through the terms and conditions for use of the PayNow service. Select the checkbox "I agree to above terms and conditions" and click "Confirm".

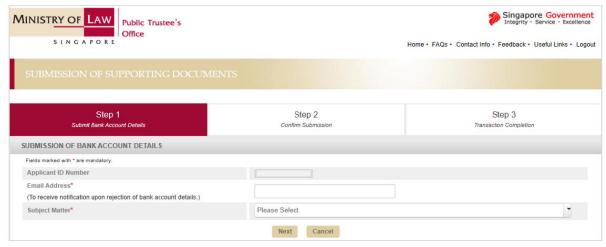


Step 3a (iii): You will see the following message upon successful submission of the PayNow details.



Direct Credit

Step 3b (i): Enter your email address and select the subject matter. Upon selection of the subject matter, the screen in Step 3b (ii) will be shown, with other fields populated for your completion.



Step 3b (ii): Enter the case reference number and the subject's ID type and ID number. Proceed to complete the bank account details and upload the required document(s). Please click on the "Add Payee" button if there is submission for more than 1 payee. Click on the "Next" button.

Account Type	Documents Required to be uploaded
Own Account / Joint Account	Front page of passbook or document stating the bank's name, your name and account number.
Third Party Account	 Front page of passbook or document stating the bank's name, your name and account number. Form 15 (Authorization & indemnity for payment to third-party account). Copy of NRIC/passport of third party account holder(s).

SUBMISSION OF SUPPORTING DOCUMENTS

	Step 1 Submit Bank Account Details	Ste Confirm St				Step 3	
BMISSION (OF BANK ACCOUNT DETAILS						
lds marked wit	th * are mandatory.						
oplicant ID N	Number						
mail Address							
	tification upon rejection of bank account details.)						
ıbject Matte	n*						
ote: Please	enter File Reference Number and Deceased ID	Type & ID number					
ise Referen	ce Number*	Т ,					
ıbject ID Typ	pe & ID number			•		eg. S1234567A	
Bank Acco	unt Details for Payee 1						
ayee's ID Ty	ype & ID Number*					eg. S1234567A	
ank Accour	nt Type*		•				
Name as in E	Bank Account*						
Bank Name*					-		
Bank Accou	int Number*						
(Please omit							
Mobile Num	ber*						
Email Addre	ess*				_		
	eive payment notification for these emails) one email is mandatory.						
Submiss	sion of Documents						
	ote that the size of each attachment(if any) must		efore proce	eding.			
S/No.	Document Type	Document Type		Upload Document		File Name	Action
1	Front page of passbook or document stating y number	or document stating your name and account		+ Upload			Delete
Remove P	Payee						
		Next	Cancel				

Step 3b (iii): Verify that the details and document(s) uploaded are correct. Click on the "Submit" button.

NK ACCOUNT DETAILS nandatory. n upon rejection of bank account details.)			
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Step 3b (iv): You will see the following message upon successful submission of the bank account details.

